

QC Review Number	110055	QC Review & Budget Month	10/07
County Case Information			
Case Name	Vanilla Wafer	County	XXXX Team # XX
Case ID Number	XXXX	County Case Number	XXXX
Date Of Application	2/07/07	Date of Certification	2/14/07
Certification Period	3/07 2/08	Allotment Amount	\$102
Certification Type	Recertification	Reporting Type	Simplified
QC Findings			
Error Amount	\$74	Error Status	Overissuance
Element(s) in Error	364, 333	Responsibility for Error	Agency

Case Summary

This is a one person household with Vanilla Wafer (age 61) as head of the household. She lives with her daughter Sugar Wafer, son-in-law Sugar Daddy, and their three children as a separate household. Sources of income are \$411 SSI and \$232 RSDI. Rent of \$300 and the SUA of \$266 are allowed. No medical deduction is included. She has a checking account of \$83.

Element: 364 Standard Utility Allowance (SUA)

Agency record shows the SUA of \$266.

QC notes: Ms. Vanilla Wafer reported (at recertification) that she does not incur a utility expense. Documentation in the record shows that she reported a change of address on 11/14/06. She reported (and it was verified) that her daughter, Sugar Wafer, is her landlord and that her new rent is \$300 per month and includes utilities. The rent was changed to \$300 in February 2007, but the SUA was not removed. Record documentation dated 2/14/07 indicates that Ms. Vanilla Wafer received a LIEAP check; therefore, she is entitled to the SUA of \$266. The file contains Online Verification (OLV) printout dated 2/14/07 verifying that Ms. Vanilla Wafer received a LIEAP check on 2/01/07 for her prior residence.

QC verified with Ms. Sugar Wafer that that Ms. Vanilla Wafer does not incur a primary heating / cooling expense. Both stated that the utility expenses have been included in the rent since Ms. Vanilla Wafer moved in with her daughter in November 2006. LIEAP printouts dated 2/14/07 and 11/09/07 verify that Ms. Vanilla Wafer did not receive a check for her current residence within the last 12 months. QC finds that Ms. Vanilla Wafer does not qualify for the SUA; therefore, QC excludes the SUA in the review month and in the final error analysis. Removal of this deduction results in an overissuance.

Agency error: Misapplication of Policy

Element: 333 SSI

Agency record shows SSA of \$232 and SSI of \$411 for a total of \$643.

QC finds that Ms. Vanilla Wafer received gross SSI of \$411 with a net amount of \$401 in the review month and at recertification. SDX printouts dated 9/27/07; 10/29/07; and 11/01/07 show gross SSI of \$411 and an assistance amount of \$401. **QC notes** there is no documentation regarding the difference between the net and gross amounts and there is no documentation regarding the overpayment. QC verified with SSA (via SSA award letters) that the overpayment resulted from an agency error when processing Ms. Vanilla Wafer's change of residence (in March 2006) from New York to North Carolina. This is not a client error; therefore, QC must include the net amount of SSI (\$401) in the review month and in the final error analysis. Inclusion of the reduced amount of income reduces the overissuance.

Agency error: Failure to verify (the reason for the overpayment)

QC Review Number	110075	QC Review & Budget Month	10/07
County Case Information			
Case Name	Baby Ruth	County	XXXX
Case ID Number	XXXX	County Case Number	XXXX
Date Of Application	6/01/07	Date of Certification	6/04/07
Certification Period	6/07 11/07	Allotment Amount	\$304
Certification Type	Application	Reporting Type	Semi-Annual
QC Findings			
Error Amount	\$304	Error Status	Ineligible
Element(s) in Error	331	Responsibility for Error	Agency

Case Summary

This is a five-person household with Baby Ruth (age 34) as head of the household. Also included in the household are: Her spouse, Jolly Rancher (age 37), daughter Kit Kat (age 15), sister-in-law Laffy Taffy (age 25) and niece Almond Joy (age 15). The income is shown as Baby Ruth's wages of \$2157 from the County Board of Education. Mr. Jolly Rancher is unemployed. No unearned income is included. Mortgage of \$999.99, taxes of \$81.90, and homeowner's insurance of \$67.66 are included. The SUA of \$350 is allowed. Resources of \$293.14 (cash/savings) are included.

Element: 331 RSDI

No unearned income is shown. Baby Ruth reported (at application) that no one in the household receives unearned income. An Online Verification (OLV) printout dated 6/01/07 shows that Almond Joy receives \$594 RSDI (as survivor benefits) and that Baby Ruth is the payee for the payment. *There is no documentation in the record that this printout was addressed.*

QC finds that in the review month and at certification, Almond Joy received RSDI of \$594. Bendex dated 11/01/07 shows that her entitlement month is December 2002 and that Baby Ruth is the payee. This income was present at certification and in the QC review month; therefore, QC includes \$594 in the final analysis. Inclusion of this additional income (in combination with the household's other income) results in an ineligible case due to excess gross income.

Agency error: Failure to act

For Information Only:

There are other changes in the household's situation that did not affect the error, but are significant.

- Mr. Jolly Rancher returned to work at The TV and Appliances on 9/22/07. His converted income in October 2007 was \$1488.
- Laffy Taffy moved out of the household in July 2007; therefore, QC did not include her UIB in the budget. Note: The UIB of \$203 per week started on 5/24/07 and was present at certification, but was not included in the budget.
- The household moved in July. QC verified rent of \$700 and the SUA of \$321 (household size of 4).
- Baby Ruth stated that childcare is not needed, as the children are old enough to care for themselves.
- Mr. Jolly Rancher last paid child support in April 2007.

QC Review Number	111033	QC Review & Budget Month	11/07
County Case Information			
Case Name	Chicken Salad	County	XXXX
Case ID Number	XXXX	County Case Number	XXXX
Date Of Application	08/13/07	Date of Certification	08/29/07
Certification Period	08/07 01/08	Allotment Amount	\$482
Certification Type	Late Recertification	Reporting Type	Semi-Annual
QC Findings			
Error Amount	\$161	Error Status	Underissuance
Element(s) in Error	150, 342	Responsibility for Error	Agency

Case Summary

This is a four person household consisting of Chicken Salad (age 26), as head of the household. Included in her home are her children: Turnip Salad (age 7), Potato Salad (age 5), and Toss Salad (age 3). *QC notes: Her son – Tuna Salad (age 11 months) - was not included in the benefits, as the agency documented the client had not provided his birth certificate.* Income for the household is shown as \$623 SSI for Chicken Salad, \$200 contribution income for Chicken Salad, and \$300 direct child support for Turnip Salad. A shelter deduction of \$800 and the SUA of \$321 were allowed. No resources were reported for this household.

Element: 150 Household Composition

Agency record shows a four-person household. Ms. Chicken Salad applied for recertification (via Semi-annual recertification form) on 8/13/07. She listed her son Tuna Salad as a member of her household and she provided his Social Security Number on the form; however, he was not included in the benefits.

Agency record documentation states that Tuna Salad is not included, as Ms. Chicken Salad failed to provide his birth certificate.

Note: *Agency records show at the previous recertification (February 2007) Ms. Chicken Salad reported the birth of her son, Tuna Salad. The agency requested a birth certificate as verification, but the information was not provided and the agency did not include the child in the case. There is no documentation as to why the birth certificate was requested.*

QC verified this is a five-person household, as Tuna Salad resided in the home at recertification. FNS policy does not require a birth certificate; therefore, QC must include him in the final error analysis. Inclusion of an additional household member and the effect on the SUA and standard deduction results in an underissuance.

Agency error: Misapplication of Policy

Element: 342 Contribution Income

Agency records show that Chicken Salad receives \$200 monthly contribution income.

QC found no evidence in the agency records that Ms. Chicken Salad reported or provided verification of contribution income. QC found no evidence in the review month that Ms. Chicken Salad receives a contribution; therefore, QC removes the income in the final analysis. Removal of this income contributes to the underissuance of benefits.

Agency error: Misapplication of Policy

QC Review Number	112005	QC Review & Budget Month	12/07
County Case Information			
Case Name	Cotton Candy	County	XXXX Team # XX
Case ID Number	XXXX	County Case Number	XXXX
Date Of Application	10/10/07	Date of Certification	10/12/07
Certification Period	10/07 03/08	Allotment Amount	\$421
Certification Type	Application	Reporting Type	Semi-Annual
QC Findings			
Error Amount	\$32	Error Status	Underissuance
Element(s) in Error	364	Responsibility for Error	Agency

Case Summary

This is a four-person household with Cotton Candy (age 27) as head of the household. Also included are her children, Lolly Pop (age 10), Pop Tart (age 6), and Tootsie Roll (age 3). They live as a separate household from her parents, Famous Amos and Little Debbie, her sister, Chips Ahoy, and niece, Pecan Passion. Income is shown as child support of \$544. There are no shelter or utility expenses.

364 Standard Utility Allowance (SUA)

Agency record shows no utility deduction is allowed. QC notes that at application Ms. Cotton Candy reported that that she does not pay any utility expenses. She also reported that she received a Low Income Energy Assistance Program (LIEAP) check at her current residence in February 2007. QC notes: *Ms. Cotton Candy received the SUA in her prior certification period that ended in September 2007.*

QC finds that Ms. Cotton Candy received LIEAP at her current residence in February 2007; therefore, she qualifies for the SUA. Inclusion of this deduction results in an underissuance of benefits.

Agency error: Misapplication of Policy

For Information Only:

The QC review month information results in the lesser error; therefore, QC uses Child support income of \$553 and the SUA of \$321 in the final analysis.

QC Review Number	112021	QC Review & Budget Month	12/07
<u>County Case Information</u>			
Case Name	Apple Pie	County	XXXX
Case ID Number	XXXX	County Case Number	XXXX
Date Of Application	08/22/07	Date of Certification	08/24/07
Certification Period	08/07 07/08	Allotment Amount	\$99
Certification Type	Application	Reporting Type	Semi-Annual
<u>QC Findings</u>			
Error Amount	\$26	Error Status	Overissuance
Element(s) in Error	365	Responsibility for Error	Agency

Case Summary

This is a two-person household with Apple Pie (age 48) as head of the household. Also included is her daughter, Sweetie Pie (age 19). Income is shown as RSDI of \$719 for Apple Pie and SSI of \$379 for Sweetie Pie. Rent of \$405 and the SUA of \$292 are allowed. A medical expense of \$94 (the Medicare premium for Apple Pie) is included.

Element: 365 Medical Deduction

The agency record shows a medical deduction of \$59 (\$94 Medicare Premium - \$35 threshold). QC notes that the Verification Workbook indicates that the household is not eligible for a medical expense deduction and that the household does not incur a medical expense deduction. QC also notes that the record includes a Bendex printout (dated 8/22/07) which shows the Medicare premium is paid for by the State.

Apple Pie reported to QC that she and her daughter do not incur medical expenses totaling more than \$35 per month. QC verified that her Medicare premium is paid for by the State. Removal of this deduction results in an overissuance.

Agency error: Failure to act on reported information

For Information Only:

Sweetie Pie's SSI increased to \$623 effective November. This change occurred within the exclusionary period; therefore, agency figure of \$379 is used in the final analysis.